

**ACSON MALAYSIA “SYIOOOKING INVERTER REBATES”
TERMS AND CONDITIONS**

Schedule to Conditions of Entry

Organiser	Acson Malaysia Sales & Service Sdn. Bhd. 7A, Jalan 13/4, Seksyen 13, 46200 Petaling Jaya, Selangor
Campaign	ACSON MALAYSIA “SYIOOOKING INVERTER REBATES”
Contest Duration	<p>1. The Contest Period for SYIOOOKING INVERTER REBATES Campaign will commence on 9th March 2026 and ends at 23:59:59 (GMT+8) on 9th June 2026.</p> <p style="text-align: center;"><u>Syioooking Inverter Rebates Schedule:</u> Rebate Campaign: 9th March 2026 – 9th June 2026</p> <p>2. Any entries received before the opening or after the closing of the contest shall be automatically disqualified.</p> <p>3. The Organizer reserves the right at its absolute discretion to vary, postpone, reschedule and/or extend the Contest Period and/or cancel/terminate the Contest at any time without prior notice.</p>
Eligibility	<p>1. This Contest is open to all Malaysian citizens and permanent residents of Malaysia (each a “Participant” and collectively, the “Participants”), aged 18 and above as of 1st January 2026, with purchases made exclusively through selected Home Appliance (HA) channels designated by the Organizer. The Organizer reserves the right to request identification documents as proof and for the purpose of verifying the identity of a Participant. Non-Malaysian Purchases Are Invalid</p> <p style="padding-left: 40px;">a. Only purchases made in Malaysia, with valid Malaysian tax invoices, are eligible for this campaign. Purchases made outside Malaysia or from foreign online platforms are not valid.</p> <p>2. The following groups of people shall not be eligible to participate in the Contest:-</p> <p style="padding-left: 40px;">a. Employees of the Organizer (including its associates and related companies) and their immediate family members (spouse, children, parents, siblings, and their spouses); or</p>

	<p>b. Representatives, employees, staff and/or agents of advertising and/or promotion service providers of the Organizer (including its associated and related companies), and their immediate family members (spouse, children, parents, siblings, and their spouses).</p> <p>4. This rebate program is strictly intended for bona fide end-consumer purchases only. Purchases made under project-based arrangements, bulk procurement, commercial resale, or any transactions conducted by or on behalf of dealers, distributors, contractors, or the Company (including its subsidiaries, affiliates, or related parties) are expressly excluded and shall not be eligible for rebate claims. The Organizer reserves the sole and absolute right to determine, verify, and reject any submissions deemed to fall under the aforementioned exclusions, without prior notice and without any obligation to provide justification.</p>
<p>Method of Participation</p>	<p>To participate in this contest, participants MUST follow the steps below:</p> <p>Step 1: Purchase and install a selected Acson Inverter air-conditioner during the Contest Period.</p> <p>Step 2: Submit an online entry via the official campaign landing page, including:</p> <ul style="list-style-type: none"> ● Personal Information: Full name (as per NRIC), NRIC number, email address, mobile number linked to Touch ‘n Go eWallet and TNG eWallet Account Number. ● Purchase Information: Date of purchase, Place of purchase ● Product Information: Model number, Indoor unit serial number and Outdoor unit serial number ● Proof of Purchase: Receipt or Invoice and Warranty Card (Required) <p>Step 3: Receive a Touch ‘n Go eWallet rebate based on the purchased product tier.</p> <p>Important:</p> <ul style="list-style-type: none"> ● The name in Touch ‘n Go eWallet MUST be similar with the participant’s name. ● Each indoor and outdoor unit serial number can only be used ONCE throughout the campaign. Duplicate entries using the same serial number will be automatically disqualified. ● The Organizer reserves the right to request supporting documents, including installation reports, warranty registration dates, or installer verification, to confirm that both purchase and installation occur within the valid period. ● Each unit purchased and installed entitles the participant to one (1) rebate. - Example: 1 unit = 1 rebate, 5 units = 5 rebates (if all valid). ● Rebate eligibility is subject to successful validation of each individual submission. ● Data Submission Confirmation Not Equal to Approval - Submission of a rebate entry does not guarantee eligibility. All entries are subject to verification and validation by the Organizer. Only validated submissions that meet all criteria will be approved for rebate and/or contest entry.

Participation Deadline	<p>Both the purchase and installation of the eligible Acson Inverter air-conditioner unit(s) must be completed within the Contest Period, which is from 9th March 2026 to 9th June 2026 (23:59:59 GMT+8).</p> <p>Submissions for units that are either:</p> <ul style="list-style-type: none"> ● Purchased before 9th March 2026, or installed after 9th June 2026, will be considered ineligible and automatically disqualified. ● All entries must be received by the Organizers within the registration period. <p>All entries received outside the Contest Period shall be automatically disqualified.</p>
Criteria and Process of Winners' Selection	<p><u>Conditions of Participation</u></p> <ol style="list-style-type: none"> 1. Participants must use their own personal information as stated on the landing page, which must not belong to or be shared with anyone else. To be eligible for the contest, participants must follow all steps outlined in the “Method of Participation” section. 2. The Organizer is not responsible for any technical issues that may result in unsuccessful submissions or failure to receive entries. 3. Participants must ensure that the mobile number provided matches their registered WhatsApp number. Additionally, their inbox settings must allow messages from anyone to ensure they can be contacted if selected as a winner. The organizer will not be responsible for any failure to reach winners due to incorrect contact details or participant negligence. <p><u>Communication to Winners</u></p> <p>(A) <u>Syioooking Inverter Rebates</u></p> <ol style="list-style-type: none"> 1. Each eligible unit of Acson Inverter air-conditioner that is purchased, installed,

and **submitted via the official campaign landing page** will entitle the participant to one (1) Touch 'n Go eWallet rebate, subject to successful verification.

- The rebate amount is determined according to the product tier as outlined in the "Prizes" section.
- The rebate will be credited directly to the participant's Touch 'n Go eWallet account using the mobile number provided at the time of submission.
- No further contact** will be made with participants for rebate fulfilment, as all required details are captured during the submission process.

Participating Dealer

1. Only purchases made through the selected Home Appliance (HA) channels listed below are eligible for the rebate.

NO	SAP	DEALER	Channel
1	701	BAN HOE HING AIR-COND & ELECTRICAL	HA
2	1194	SYARIKAT GOLDEN STONE ELECTRONIC SDN BHD	HA
3	1335	WENG HING & COMPANY	HA
4	2139	TAN BOON MING SDN BHD	MDC
5	4696	SOH SALES & SERVICES SDN BHD	HA
6	5740	WENG CHEONG ELECTRICAL (M) SDN BHD	HA
7	6181	CHOP HOCK LEONG SDN BHD	HA
8	6489	E.S.H ELECTRICAL SDN BHD	MDC
9	7536	TBC ELEKTRIK SDN BHD	MDC
10	9112	BAN SOON LEONG ELECTRICAL SDN BHD	HA
11	10147	YU HENG ELECTRIC SDN BHD	HA
12	17429	HLE SALES & SERVICE SDN BHD	HA
13	18699	WENG HING ELECTRONICS SDN BHD	HA
14	19927	DOUBLE DRAGON ELECTRIC SDN BHD	HA
15	20649	ONE LIVING AP25 SDN BHD	MDC
16	21737	COMMAXAIR SALES & SERVICES SDN. BHD.	AC
17	18496	CS POWER AIRCOND ELECTRICAL (M)	AC
18	7213	LIONMAS FURNISHED (M) SDN BHD	MDC

Prizes

(A) Syioooking Inverter Rebates

Product Tier	Rebate Amount (Touch 'n Go eWallet)
Relek	RM 25
Viento	RM 25
Reino	RM 50
Reino+	RM 100
Avory Premium	RM 150

****Note: Each qualifying unit must be submitted individually to claim the rebate.**

Date of Claim / Prize Delivery	<p><u>Syioooking Inverter Rebates</u></p> <ol style="list-style-type: none">1. Touch 'n Go eWallet credit will be credited within 30 working days after successful validation.2. The Organizer reserves the right to extend the rebate processing period under exceptional circumstances, and participants will be informed accordingly.3. Once a rebate has been successfully credited to the Touch 'n Go eWallet account provided during registration, it is considered final. The Organizer will not be liable for claims of non-receipt due to account deactivation, number change, or eWallet misuse by the participant.
	<p><u>General</u></p> <ol style="list-style-type: none">1. Right to Delay Fulfilment for Verification The Organizer reserves the right to delay the rebate if any submission is flagged for additional review. Participants will be notified and required to submit further supporting documentation to avoid disqualification.2. No Responsibility for Incorrect Submissions The Organizer shall not be responsible for any rebate failure resulting from incorrect or incomplete information submitted by the participant, including wrong serial numbers, mobile numbers, or mismatched names.

Disqualification	<p>General</p> <ol style="list-style-type: none"> 1. The Organizer reserves the right to disqualify any entry if it is found that: <ol style="list-style-type: none"> a. The entry is incomplete, incorrect, damaged, late, or submitted without the required Proof of Participation. b. Fraud or cheating is suspected, including but not limited to manipulation of codes or falsification of data. c. Submissions containing altered, forged, or duplicated documents (e.g., receipts, warranty cards, invoices). d. Any other suspicious activity is deemed inappropriate by the Organizer. 2. Touch 'n Go eWallet rebates will only be credited to a mobile number registered under the participant's name. Submissions with mismatched names, reused numbers across different NRICs, or shared accounts may be disqualified without notice. The rebate is strictly non-transferable. Only the individual whose full name and NRIC are provided in the official submission form is eligible to receive the rebate. Third-party claims or nominee rebates will not be accepted. 3. Entries that do not comply with the Terms and Conditions that are enforced will be disqualified automatically. 4. Participants who are found to be abusing the campaign mechanics, including but not limited to automated submissions, bot-generated entries, or coordinated
	<p>group entries intended to bypass the contest rules, will be disqualified and may be blacklisted from future campaigns.</p> <ol style="list-style-type: none"> 5. The Organizer reserves the right to demand for the return of the Prize or payment of its value from the disqualified Participant in the event of a disqualification after a Prize has been awarded.
Fraud Audit	<p>The Organizer reserves the right to conduct audits on submissions and request additional documents to verify the authenticity of any entry. Failure to cooperate may result in disqualification.</p>
Product Purchase	<p>Only purchases made through authorized Acson dealers within the selected Home Appliance (HA) channels are eligible. The organizer reserves the right to disqualify entries from unauthorized or suspicious sources. This campaign is strictly for end-consumer purchases only. Claims made by dealers, resellers, or third parties purchasing on behalf of others in bulk may be disqualified. The organizer reserves the right to request proof of end-user installation or residency.</p>

Intellectual Property Rights	<ol style="list-style-type: none">1. All entries must be original and not infringe any intellectual property rights owned by any party. Participants may not raise, circulate, reproduce or otherwise furnish, any materials containing intellectual property rights of any other party, including but not limited to copyright, or other proprietary information held by the other party without the prior written permission of the owner of intellectual property rights or proprietary information.2. The Organizer has the right to use, modify and/or edit such materials or works at its sole discretion and the Participants waive all rights to any compensation for the submitted entries.3. If you believe your work has been tampered with and displayed in violation of intellectual property rights, please contact the Organizer.
Publicity	By participating in the Contest, participants agree to allow the organizer to use their name, image, testimonial, and any submitted content for advertising, publicity, and promotional purposes related to the Contest and the Organizer's products. This may include recording and publishing content featuring participants or winners for promotional use, across any media platform, for an indefinite period, without further compensation. Prize acceptance constitutes additional consent for such use.
Indemnity	Each Participant agrees to protect, release and not hold the Organizer and its holding companies, subsidiaries or related companies as stipulated in the Companies Act 2016 ("Acson Malaysia Sales & Service Sdn. Bhd."), directors, officers, staff, agents, sponsors and or it's representative from any losses, rights, claims, actions and damages (including special, indirect and further damages) arising from or incurred as a result of the Participant's participation in the Contest, acceptance of any Prize, and / or use of the Participant's participation and / or similar with this Contest or violation of the Terms and Conditions.

Limitation of Liability

1. Participants in this contest are at their own risk.
2. Organiser, **Acson Malaysia Sales & Service Sdn. Bhd.**, its directors, officers, staff, agents, sponsors and / or representatives shall not be liable for any Participant in respect of any loss or damage etc. incurred, including but not limited to indirect or continuing losses, or for personal injury suffered or suffered by the Participant arising from or in connection with the Participant's participation in this Contest, as well as the redemption and / or use of any Prize won.
3. The Organiser will not be responsible for or liable for any loss or damage of whatsoever nature suffered by the Participants in connection with the Contest (including the Participants' failure to participate in the Contest), which may occur or arise as a result of the following events:
 - a. Any delay and/or failure in receiving and sending the Contest Entries as a result of any network, communication or system error, interruption and/or failure or outage caused by the participating internet service provider, or the uploading of any materials related to the Contest; and
 - b. Any technical error (including error in notification of Contest Winners), omission, interruption, deletion, defect, delay in operation or transmission, internet line failure, the theft, destruction of, and/or unauthorised access to the Contest Entries, or any malfunction of any computer hardware or software whether or not the same is due to viruses, bugs or other causes beyond the Organiser's control.
 - c. Any delays or missing delivery of the prize to the participant or nominee. The Organiser shall not be responsible for any loss or damage to the prize once it has been handed over to the logistics provider.
4. All Participants shall assume full liability and responsibility for any costs incurred due to any accident, injury, damage or claims whether directly or indirectly caused by their participation in the Contest, attending publicity programs or prize presentation ceremony (if applicable) and from the redemption/usage of the Contest Prizes. To the extent permitted by law, the Organiser shall have no liability to the Participants in any respect whatsoever.
5. The Organiser makes no representation and/or warranties with respect to any Contest Prizes, including but not limited to the merchantability, quality or their suitability of the Contest Prizes for any purpose.
6. The Organiser is not responsible for any errors, delays, system issues, or loss caused by third-party platforms, including but not limited to the Touch 'n Go eWallet, hosting websites, internet providers, or payment processors. Any disputes with these third parties shall be resolved by the participant directly with the respective provider.

Force Majeure	The Organizer shall not be liable for any delay or failure to perform any of its obligations if such delay or failure results from circumstances beyond its reasonable control, including but not limited to natural disasters, strikes, lockdowns, or government restrictions.
Notice under Personal Data Protection Act 2010	<p>The Organizer may collect, process, and disclose Participants’ personal data (including but not limited to name, address, contact numbers, and NRIC numbers) to service providers solely for the purpose of administering the Contest and contacting Participants.</p> <p>The collection and processing of personal data will be subject to the Personal Data Protection Act 2010 (PDPA) and the Organizer’s Privacy Policy. Personal data may also be used to enhance the campaign experience, personalize interactions, and improve services. Additionally, the Organizer may use your personal information for marketing purposes and campaign information or including updates on products, services, samples, events, or future contests by the Organizer.</p>
General	<ol style="list-style-type: none"> 1. The Organizer, its agents, sponsors and / or representatives will not be liable to fulfill any of their obligations in relation to the Contest and the Terms and Conditions where they are unable to do so due to circumstances beyond their control and shall not be liable to compensate Participants in any way in such circumstances. 2. Any names, trademarks or logos used and / or reproduced in any material (including marketing materials and contests) in connection with this Contest, particularly those relating to Prizes are the property of their respective owners. This Contest and the Organizer have no affiliation, or obtain confirmation or sponsorship from the owner, unless otherwise stated, and the owner is not part of the Acson Malaysia Sales & Service Sdn. Bhd. company. 3. All decisions made by the Organizer regarding campaign mechanics, rebate eligibility, and prize winners are final. No appeals, correspondence, or disputes will be entertained unless officially requested in writing with verified supporting documents. 4. The Organizer reserves the right to change the rebate fulfilment method or e-wallet provider in the event of service disruption or operational limitations with Touch 'n Go. Participants will be informed via the official campaign platform. 5. Participants are not entitled to surrender any rights or sub-contracts of any of the obligations contained herein. The Organizer reserves the right to assign or license all or any part of its rights to any third party as may be determined by the Organizer. The Organizer may initiate legal action for fraudulent claims, and any rebates or prizes disbursed must be returned. 6. The invalidity, legal error, or inability to enforce any of these Contest Terms and Conditions will not affect the continuity of the implementation of the Contest

	<p>Terms and Conditions otherwise. The Terms and Conditions of this Contest shall be construed, administered, and construed in accordance with the laws of Malaysia.</p> <p>7. For any questions or clarifications regarding this contest, participants may reach out to the Organizer using the contact details below: Email: acsonsyioookinginverterrebates@gmail.com</p>
Privacy Notice	<ol style="list-style-type: none">1. By participating in any of our Contests, you have agreed to Acson Malaysia Sales & Service Sdn. Bhd. and any Acson Malaysia Sales & Service Sdn. Bhd. group companies and service providers, agents and contractors who provide administrative and business support to us and act on our behalf (“Third Party Appointments”) (collectively “Organiser” or “us”) to process your personal information submitted in the entry form / online for the purpose of the Contest. This includes disclosing your name to the general public when you become a winner in a competition or participating in our event by publishing your name, photos and other personal information without compensation for advertising and publicity purposes.2. The Organizer may also use your personal information for the purpose of contacting and sending information or marketing and promotional materials about our products, services, samples, promotions, events or competitions organized by the Organizer.3. By participating in the Contest, the Participants hereby certifies that all information as provided by them are accurate and that they have read and understood the Organizer’s privacy policy notice at https://www.acson.com.my/privacy-policy4. If you agree to share and disclose the personal information of an individual you intend to refer to the Organizer, you confirm that you have obtained their consent to share their personal information with us and to allow us to contact them.5. By participating in this campaign, you consent to the Organizer disclosing your identity to the nominee as the person who nominated them.6. At some point that Organizer may appoint a Third Party to process your personal information. All appointed Third Parties are contractually bound to take reasonable steps to keep the information secure and not to use your personal information in any way other than as stated in any applicable privacy policy or notice.7. To the extent that permitted by law, you have the right to request access, request a copy, request to update or correct your personal data held by us. <p>All your written requests or inquiries should be addressed to:</p>

	<p>Acson Malaysia Sales & Service Sdn. Bhd. 7A, Jalan 13/4, Seksyen 13, 46200 Petaling Jaya, Selangor.</p> <p>8. Please note that the Organizer requires your personal information to process your entry of the Contest and without the necessary information, we will not be able to process your application.</p> <p>9. For more detail of our privacy practices, please refer to our privacy policy https://www.acson.com.my/privacy-policy We reserve the right to update and amend this privacy notice or our privacy policy from time to time.</p>
Other Terms and Conditions	<p>1. By participating in the Contest, Participants are taken to have read, understood and agreed to be bound by the Contest Terms & Conditions. The Organizer reserves the right to vary and/or delete any of the Contest Terms & Conditions at any time without prior notice to any party and the Participants hereby agree to be bound by such variation and/or deletion.</p> <p>2. The Organizer reserves the right to, at its sole discretion, modify the Contest mechanism, vary, withdraw, suspend or terminate this Contest at any time at its sole without prior notice to any party. For the avoidance of doubt, any variation, withdrawal, suspension or termination of the Contest or any part thereof shall not entitle the Participants to any claim any compensation against the Organizer (in cash or in kind) for any expenses, loss or damage suffered or incurred by the Participants as a direct or indirect result of the act of variation, withdrawal, suspension or termination.</p>
Disputes and Legal Jurisdiction	<p>This Contest and any disputes arising out of or in connection with it shall be governed by and construed in accordance with the laws of Malaysia. Any legal proceedings shall be subject to the exclusive jurisdiction of the courts of Malaysia.</p>

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